

COURSE TITLE:

EFFECTIVE COMMUNICATION

MODULE	MODULE NAME	OBJECTIVE
1	Understanding Communication & Communication Needs	To understand what communication means, why we communicate, & how clear communication helps both care workers and the people they support.
2	Components of Communication	To understand the main parts of communication, including the source, sender, message, channel, receiver, feedback, context and environment.
3	Types of Communication	To learn about different forms of communication, aiming to help learners choose the right type of communication for different situations & adapt their approach based on individual needs.
4	Communicating with Individuals with Special Needs	To understand how to communicate with people who have additional needs such as hearing loss, visual impairment, learning disabilities or limited speech.
5	Communication Aids and Assistive Technologies	To explore tools and technologies that support communication for individuals who struggle to speak, hear, or process information.
6	Effective Communication	To identify the qualities that make communication effective, including active listening, clear language, suitable tone, correct pace and non-verbal cues.
7	Barriers to Effective Communication	To recognise common barriers that interrupt communication, such as sensory disabilities, language differences, poor body language & attitude problems.